The IMPACT project is moving forward at an exciting pace!

## IMPACT UPDATE

## **Project Manager**

There will be a change in project leadership for the State of Tennessee. Tim Sundell has accepted a position with the Department of the Treasury and will be stepping down as the IMPACT Project Manager. We all wish Tim the best.

Returning to the position of Project Manager will be Jeanne Ackerley. She was the first Project Manager and was instrumental in the preparation of the IMPACT RFP and provided much needed organization and leadership to the Core Team during the writing of the business process requirements.



Ms. Ackerley's expertise and determination will enable the project to continue moving forward.



## GAP Analysis

GAP sessions are entering their final stages. The various departments have had extensive analysis meetings and have identified the majority, if not all, of the functional gaps and other program areas that will require custom development. Deadlines for final decisions are looming on the horizon as we fast approach the Development Stage of the project.